

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☒ CLEC ☐ ILEC ☐ Wireless

249883

CERTIFICATED COMPANY INFORMATION

<u>Big River Telephone Company, LLC</u>	
Company Name	FEIN/SSN <u>573/651-3373</u>
Dba/fka <u>PO Box 1608</u>	Telephone #
Mailing Address <u>Cape Girardeau, MO 63702-1608</u>	
City, State, Zip Code <u>24 South Minnesota</u>	
Business Location <u>Cape Girardeau, MO 63703</u>	
City, State, Zip Code	<u>Cape Girardeau County</u> County

REGISTERED AGENT INFORMATION

Registered Agent: <u>CT Corporation</u>
Mailing Address: <u>2 Office Park Court, Suite 103</u>
<u>Columbia, SC 29223</u>
City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Chris Simmons
- A. **General Manager** (Include Address if different than above)
573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Nicole Winkler
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
573/651-3373 / 573/651-3605 /
 Telephone Number / Facsimile Number / E-mail Address
Nicole Winkler
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
573/651-3373 / 573/651-3605 / nwinkler@bigrivertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
1-800-455-1608
- C2. **Customer Contact** (Toll Free Number)
Kevin Keaveny
- D. **Engineering Operations** (Include Address if different than above)
573/651-3373 / 573/651-3605 / kkeaveny@bigrivertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Nathan Littlepage
- E. **Test and Repair** (Include Address if different than above)
573/651-3373 / 573/651-3605 / nlittlepage@bigrivertelephone.com
 Telephone Number / Facsimile Number / E-mail Address
Chris Simmons
- F. **Emergencies** (During Non-Office Hours)
573/651-3373 / 573/651-3605 / csimmons@bigrivertelephone.com
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. John F. Jennings
Regulatory Officer (Include Address if different than above)
573/651-3373 / 573/651-3605 / jennings@bigrivertelephone.com
Telephone Number / Facsimile Number / E-mail Address
- H. **Dual Party Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
- I. **Interim LEC Fund Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address
John F. Jennings
- J. **Universal Service Fund Mailings** (Name)
PO Box 1608, Cape Girardeau, MO 63702-1608
(Mailing Address)
573/651-3373 / 573/651-3605 / jennings@bigrivertelephone.com
Telephone Number / Facsimile Number / E-mail Address
John F. Jennings
- K. **Gross Receipts Mailings** (Name)
PO Box 1608, Cape Girardeau, MO 63702-1608
(Mailing Address)
573/651-3373 / 573/651-3605 / jennings@bigrivertelephone.com
Telephone Number / Facsimile Number / E-mail Address
John F. Jennings
- L. **Lifeline Mailings** (Name)
PO Box 1608, Cape Girardeau, MO 63702-1608
(Mailing Address)
573/651-3373 / 573/651-3605 / jennings@bigrivertelephone.com
Telephone Number / Facsimile Number / E-mail Address

John F. Jennings

This form was completed by

Chief Financial Officer

Title

Signature

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201